Contact

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www.csid-bd.com (Other)

Top Skills

Meal Planning
Quality Control
Disability Rights

Languages

Hindi (Limited Working)
Bengali (Native or Bilingual)
English (Professional Working)

Certifications

TOT training on Ready to Success
Income Generating Activities for persons with disabilities
Emergency Preparedness focus on Child Friendly Safe Spaces and SPHERE standards
Global IT Competition for Youth with Disabilities
Global IT Competition for Youth with Disabilities

Iftekhar Ahmed

Membes of the governing board at International Social Service (ISS)
Dhaka, Bangladesh

Summary

With over 20 years of professional experience in disability inclusion and rights-based development, I have worked at the intersection of policy, research, training, and advocacy to empower persons with disabilities—particularly children, youth, and other marginalized groups.

Since 2005, I have been with the Centre for Services and Information on Disability (CSID), where I currently serve as Director. I lead national and international projects on inclusive education, livelihoods, climate resilience, and ICT access. I've provided technical and strategic support to both government and civil society organizations, including sustained advocacy with the ICT Division and Bangladesh Computer Council that helped institutionalize the National IT Competition for youth with disabilities in Bangladesh.

I have delivered disability inclusion training across South and Southeast Asia, including in Sri Lanka, India, and Indonesia, and regularly support cross-border knowledge exchange. I have also been engaged with the Global IT Competition (GITC) for youth with disabilities since 2015, supporting Bangladeshi participants and promoting inclusive digital participation. In recognition of my contribution, I received the Best Chaperone Award from the GITC Authority in 2022.

My research collaborations include work with Leonard Cheshire Disability, UK Aid, Save the Children, and HomeNet South Asia—addressing themes such as climate resilience, gender, child labor, and the rights of home-based workers. I'm also an author, with two creative books published in the Ekushey Book Fair, as well as a bilingual publication on disability inclusion released in both English and Indonesian.

Holding a Master’s in English Literature, I bring together communication, advocacy, and storytelling as tools for inclusive social change. Outside of work, I enjoy music, reading, and theatre.

Let’s connect if you share a passion for building an inclusive, rights-based world—or if you’re interested in collaboration, training, or exchanging ideas.

Experience

International Social Service (ISS)
Membes of the governing board
June 2026 - Present (1 month)

Child Research Ethic Group
Advisory Group Member
April 2026 - Present (3 months)

Providing guidance on ethical research involving children and young people, with a focus on safeguarding, child rights, participatory methodologies, and context-sensitive ethical review. Supporting reflective, ongoing ethical decision-making in research on child protection, exploitation, violence, and related issues.

Member of a tri-country CSA coalition (Bangladesh, Nepal, Pakistan)
Member
August 2025 - Present (11 months)

Member of a tri-country CSA coalition (Bangladesh, Nepal, Pakistan), working to strengthen regional collaboration on prevention of child sexual abuse through joint learning, coordination, and shared advocacy.

Centre for Services and Information on Disability (CSID)
20 years 10 months

Director-Program, Disability Inclusion, Capacity Building, Grants & Partnerships
January 2011 - Present (15 years 6 months)
Road # 13, House # 676, Baitul Aman Housing Society, Adabar, Dhaka, Bangladesh

Overall Responsibilities:

• Provide strategic leadership and organizational direction for rights-based and inclusive development programmes, including UNICEF-funded Child Protection initiatives for children with disabilities
• Lead high-level programme design, oversight, monitoring, and reporting, ensuring alignment with UNICEF standards, CRC, CRPD, national policies, and donor requirements
• Ensure institutionalization of disability inclusion, child safeguarding, and child-friendly approaches across all programmes and operational systems
• Represent the organization and maintain strategic partnerships and coordination with UNICEF, relevant government ministries, local government institutions, NGOs, and rights-based networks
• Provide policy advocacy leadership, guiding dialogues, roundtables, and engagement with duty bearers to strengthen inclusive child protection and disability rights systems
• Oversee programme quality assurance, results-based management, and compliance with activity, outcome, and impact indicators
• Lead human resource supervision and performance management, including mentoring senior staff, approving work plans, and overseeing staff development systems
• Ensure effective governance of field operations, including supervision frameworks, accountability mechanisms, and risk management
• Oversee preparation and approval of donor reports, organizational annual reports, and strategic documentation
• Guide organizational learning, knowledge management, and scaling up of best practices in inclusive child protection and disability rights programming
• Provide strategic oversight of livelihoods, inclusive education, and employment facilitation initiatives for persons with disabilities
• Strengthen and sustain community-based structures, including OPDs and Self-Help Groups, as platforms for participation and rights advocacy

Coordinator(Monitoring & Documentation)

January 2008 - December 2010 (3 years)

House # 715, Road # 10, Baitul Aman Housing Society Adabar, Shyamoli, Dhaka.

Overall Responsibilities:

• Monitor implementation of project activities to ensure alignment with approved plans and objectives
• Support the development of project implementation plans in line with organizational programme strategies

• Conduct regular follow-up of field activities, providing technical consultation and operational support to project teams
• Track and monitor project progress against activity, output, outcome, and impact indicators
• Develop and apply monitoring and supervision mechanisms for field staff and project operations
• Provide feedback, mentoring, coaching, and orientation to project staff to ensure timely and quality completion of planned activities
• Compile, analyze, and document programme data for project monitoring and reporting purposes
• Prepare project reports in accordance with donor and organizational requirements
• Contribute to the preparation of the organization's annual reports, including documentation of results, lessons learned, and best practices

Project Coordinator

September 2005 - December 2007 (2 years 4 months)
Ward # 28, Kashipur Bazar Barisal City Corporation, Barisal,

Overall Responsibilities:
• Conducted needs assessment and identification of emergency requirements for persons affected by Cyclone SIDR, with a focus on persons with disabilities
• Facilitated the rebuilding of damaged houses and reconstruction of damaged schools for cyclone-affected communities
• Organized medical camps and distributed assistive devices, medicines, and emergency relief supplies to persons with disabilities
• Supported income-generating initiatives for cyclone-affected persons with disabilities, enhancing community livelihood resilience
• Provided psychosocial support and counseling to children traumatized by cyclone and flood disasters
• Organized recreational and educational activities for affected children to support recovery and resilience
• Supported installation of deep tube wells to restore access to safe drinking water in disaster-affected areas
• Conducted focus group discussions (FGDs) and key informant interviews to understand community needs and inform climate resilience strategies
• Supervised and ensured effective implementation of project activities, monitoring field staff performance and quality delivery
• Developed and implemented project work plans in alignment with organizational program strategies

• Managed job facilitation centers for persons with disabilities and organized job fairs to enhance employment opportunities
• Organized trainings, workshops, advocacy meetings, and stakeholder dialogues to promote disability rights and inclusive development
• Monitored project progress against activity, output, outcome, and impact indicators, ensuring donor and organizational compliance

Protikriti Communications
Senior Officer (Training and Documentation)
November 2002 - August 2005 (2 years 10 months)
6/4 Sir Syed Road Mohammadpur

Specific Responsibilities:
• Maintained regular correspondence and relationship management with external partners, clients,
and stakeholders.
• Oversaw both internal and external communications to ensure smooth program coordination.
• Documented events, trainings, and project activities; prepared high-quality reports in English.
• Facilitated and organized rights-based trainings and workshops for diverse audiences.
• Handled logistics for training sessions, research programs, and partner meetings.
• Planned, designed, and delivered facilitation events; managed venue setup and coordination.
• Supervised and monitored field-level project implementation and provided timely feedback.
• Contributed to evaluation processes to measure program effectiveness and inform improvements.

Proshika Manobik Unnoyaan Kendra
Senior Field Organizer
October 1999 - October 2002 (3 years 1 month)
Lalbag, Dhaka

Specific Responsibilities:
• Implemented microcredit programs and mobilized grassroots communities to raise health awareness and promote sustainable livelihoods.
• Organized and facilitated training programs and workshops on gender issues and community mobilization for local groups.

• Supervised, monitored, evaluated, and ensured effective implementation of community development projects.
• Developed and executed awareness campaigns, motivation sessions, and advocacy programs on health, gender, and social issues.
• Built strong relationships with community members, local leaders, NGOs, and administrators to foster cooperation and support.
• Conducted baseline surveys for group formation and performed data analysis to inform program strategies.
• Managed documentation, report writing, and organized community events such as rallies, seminars, and observances related to women's and gender rights.

Education

National University Bangladesh

MA(English Literature)

National University

Masters of Arts, English Literature · (1995 - 1996)