











ISPCAN works to connect trailblazers in every country with the best practice, research, and policy in order to effectively prevent and treat child abuse and neglect.







OUR VISION

A world free from child abuse and neglect

OUR MISSION

ISPCAN empowers professionals to lead in the global effort to prevent child abuse and neglect with access to the latest information, best practices, and a multidisciplinary worldwide network.

OUR TEAM

A U.S.based, 5 member ISPCAN office team is supported by our Board of Directors comprised of 18 world renowned child protection professionals.

OUR VALUE PROPOSITION

ISPCAN provides opportunities, access, and knowledge that equips multidisciplinary professionals committed to protecting children from abuse and neglect worldwide.

In 2019, ISPCAN was forced to face the reality that the mission of the organization was stalling and not reaching its full potential. The charitable mission of our organization and the ways we managed the business made us overly reliant on one generous funder. After 40 years, it was time to evolve from the founders' model into a self-sustaining organization that could instead focus on new opportunities for members.

Our external consultant, Board Veritas, provided a full assessment in June 2020 of our governance and structures as an international non-profit. We scored poorly in 29 of the 34 categories assessed against international best practices. The risk of bankruptcy was imminent by 2022, if we continued operating under the old structures, culture and by-laws. Everything from our terminology, duties, business model, priorities, and programs now follow best practice since adopting our new by-laws. These major changes are the path toward exciting new possibilities.

We are implementing these changes at all levels to serve our frontline professionals better, become sustainable for the long term, offer more affordable prices, and develop meaningful partnerships. We are stepping up our game to create more opportunities for you to stay current on the latest in child protection, get advanced training on cutting-edge topics, and take your career to the next level. On behalf of our staff and board, we thank you for your loyal following and commitment to children's health and safety.

Sincerely,



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Exec. Director & CEO, Pragathi Tummala, MPH

Rajeer Seth

Board Chair, Rajeev Seth, MD



NEW ORGANIZATIONAL RESILIENCE

With better products, a new business model, new by-laws and financial stability, we can now function effectively and grow to provide more resources and opportunities for members.

All these improvements will allow us to spend more time bringing cutting-edge resources, trainings networking opportunities and do more to further your career.

Membership

Recruit and retain members in different regions & new disciplines

Internal Relationships

Correct the mismatch in roles, update terminology, and update governance to meet best practice

External Relationships

Work effectively with external partners to create more opportunities for ISPCAN and members

Funding Base

Nurture new business and funder relationships regionally and internationally to diversify risk increasing member benefits

"We cannot become what we want by remaining what we are."

-Max Dupree

PLAN TO GROW, DO MORE, AND DIVERSIFY

- Improving the diversity of thought on our board allows us to bring leaders from the business community increasing our financial stability.
- We will not be living on the edge of financial risk and keep passing the costs to members; instead we can lower costs.
- Board members will not get burnt out: shorter terms, clear roles and responsibilities, accountability, and it will also allow more members the opportunity to serve on the board.
- Staff focus and efforts to bring more unique trainings, resources, and more networking opportunities forward
- Growth will allow for ISPCAN to provide more scholarships to members, lower prices, more free resources

Financial Summary

IISPCAN audited financial results for 2020: Current assets at the end of 2020 were \$715,467, property and equipment at cost (less depreciation) was \$2,258. Total assets were \$720,131 and total liabilities were \$66,264, bringing ISPCAN's year-end net assets to \$653,867. This is a net increase in net assets of \$29,920, and is primarily reflected in a decrease in liabilities.

ISPCAN is an IRS registered US 501(c)(3) not-for-profit, tax-exempt organization



ISPCAN receives revenues from a variety of sources, including membership dues, grants, publications, international conferences, trainings, and in-kind donations. These revenues have provided the resources necessary to deliver direct services to our members, support member-initiated projects covering specific topics or regions, and provide additional services and support to child maltreatment professionals who are not yet members.

These financial data do not capture the total value of our programs and services. Thanks to the significant contributions of our volunteers and Country Partners, we are able to offer our members more comprehensive support than we would otherwise.



ISPCAN MEMBERS

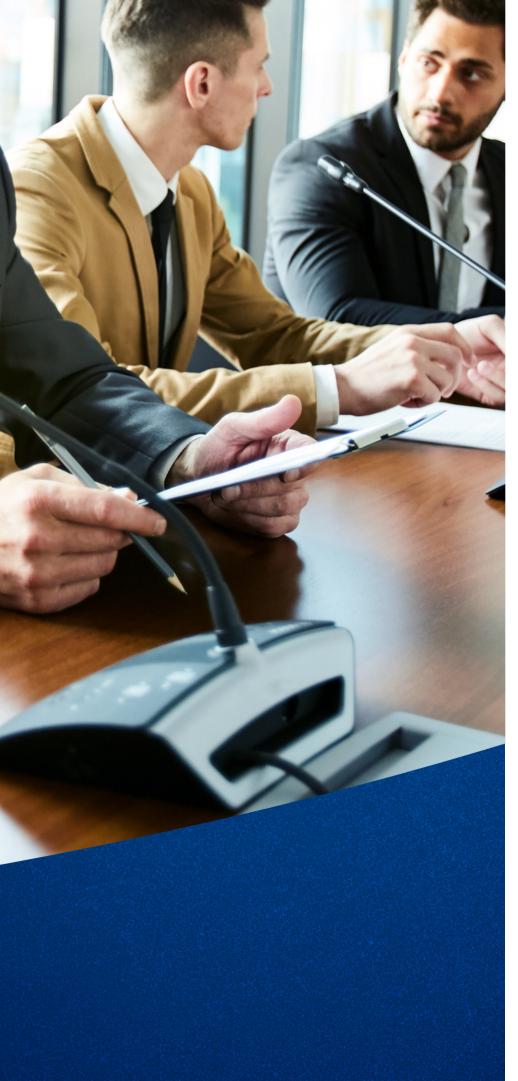
Disciplines include:

- education
- government
- law/police
- medicine
- ministry
- public health
- nursing
- psychiatry
- psychology
- social work



Over 1,000 members in 85 countries

Levels of membership: High and Low Income, Student, Emeritus & Associate



ISPCAN is the only global organization with members from multiple disciplines working in the field of child abuse and neglect, coming together in a shared learning network of support. Founded by Henry Kempe in 1977, ISPCAN was born in a time when child abuse was being recognized as not a private family matter bur rather a community issue to protect child rights.

The key founding principles still stand today:

- Prediction and prevention
- Inter-disciplinary concept of family diagnosis and development of treatment plans
- New treatment modalities
- Rights of children under the law

ISPCAN'S UNIQUE MULTIDISCIPLINARY APPROACH

SPCAN'S KEY PROGRAMS

- Development of career advancement opportunities through networking
- Advanced training and education
- Dissemination of research and best practice





We connect frontline professionals from every region with the special tools and resources they need:

- Culturally appropriate
- Language specific
- Programs for low-resource environments
- Child-centered, multidisciplinary coordinated response

Better outcomes happen for children when people from all backgrounds and countries come together to pave a new way for a problem that spans multiple sectors:

education, economic security, environment, access to care and health

TRAPPED

+

VULNERABLE

+

HIGH STRESS ENVIRONMENTS

+

NO ACCESS TO CARE

CHILDREN AT RISK

The Crisis within the Crisis: The Effect of COVID-19 and ISPCAN's Response

One third of the global population was quarantined, and school closures impacted more than 1.5 billion children

ISPCAN rallied to bring forward timely resources, tools and innovative tele-health materials to help professionals adapt to provide care in virtual work environments.







In March 2020, ISPCAN
responded to the urgent
needs of child protection
professionals to manage the
effects of the global
pandemic.

IMPACT OF COVID-19





ISPCAN provided parenting tips, tele-health best practice, mental health and many other crucial sources of how to stay safe and keep kids safe.

Two special issues of ISPCAN's *Child Abuse & Neglect: The International Journal* focused on the impact of COVID-19, disseminating real-time research on what was happening globally in child protection.

ISPCAN hosted 18 COVID-related, multidisciplinary webinars, including two in Italian and one in Spanish. Our COVID webinars were attended live by 5,500+ professionals and the recordings have been viewed more than 5,000 times.

Sample of Topics included:

- Child Welfare and Pandemics: What We Know and What We Can Do
- Parenting and Child Rights
- Managing the Psychological Impact of COVID: Strategies for Professionals Working with

Youth

- The Emotional and Spiritual Impact on Children
- The Impact of COVID on Online Child Sexual Exploitation
- Measuring Family Violence in the Context of COVID
- Designing Studies to Assess the Impact of COVID
- Children with Disabilities and COVID
- Talking with Children about Life-Threatening Conditions
- The Child Protection Response in Italy, Africa, and the Caribbean

With our Country Partners, Board members, members, sister agencies and other CAN experts we offer the ISPCAN International Webinar Series each month on a wide variety of topics related to child abuse and neglect. In all of our webinars, the audience has the opportunity to ask questions and interact with the presenter(s), and the recordings are available on-demand on our website after the event.

In 2020, we offered five regular webinars in addition to our COVID series; on average these were attended by more than 500 people and viewed 760 times:

- January: Neurobiology of Stress and Trauma in Children and Adolescents
- March: Raising Awareness and Disseminating Evidence-based Trauma
- Treatment for Children and Families
- July: Missing Migrant & Refugee Children in Greece: A Model for Reporting
- September: Ethics of Child Protection from a Nursing Perspective
- December: How to Use the Together to #ENDviolence Toolkit





Telehealth Strategies for Child Protection Professionals

Working with trauma-affected children during COVID-19

Check patient access to equipment and privacy

Ensure that your clients have access to a smart phone, computer or laptop with a webcam. Check if they have a reliable internet connection and brainstorm what might be a private space at home to have sessions.



Set up expectations about sessions

Have a discussion about your expectations from youth and parents. Ensure that sessions abide by HIPAA standards and will take place in a private space, where youth feel comfortable. Have a safety protocol with parents for escalating emotions and make sure to also provide support for parents.

Make it engaging

Take breaks in sessions and have some interactive ideas ready for young patients who get restless or to help break the ice if you notice tension or poor attention span. Use a short relaxation activity or check-in with their body language.

Connect regularly with colleagues and practice self care

This is a period of time when you may feel isolated in your work. It is important to maintain regular supervision or consultation with your team, and make sure that you connect with your colleagues. Take extra time to prepare for sessions and be kind to yourself.

Familiarize yourself with the online platform

If you are new to a certain platform (e.g. zoom) it might be better to have a practice session and get familiar with it. Make sure that your clients also feel able to use it and offer them some time prior to the session.



Set a professional empathetic tone

Remember that the youth and families depend upon you for consistency and therefore it is important to create a professional work space for your virtual sessions. Choose a setting that is neutral looking with no distracting sounds, to resemble the same experience a patient would have in an office space. Be more empathetic with non-verbal ques like hand gestures, facial expressions and saying you have missed them, etc.

Be flexible



Some of your clients - both caregivers and youth - may need to get used to the online sessions. Determine how effective you are with each patient to determine if you want to continue with the same modality once the pandemic is over. Communicate openly about what options you will offer once the quarantine is over, and if you will resume face-to-face sessions. Check in with child guardians and children both to see how well things are working and what their challenges are.

General safety precautions for families during pandemics

Living safely and preventing COVID-19 is critical for us to function safely. If you are an essential worker, seeing patients, or working with customers, please take extra precautions to keep yourself and your family safe.





Stay at home and in small groups as much as possible

Limit all your non-essential travels. Follow your local health department and state laws.

Check your temperature daily before going out

Check your temperature and know the signs and symptoms of COVID-19. Aside from high fever, Covid-19 symptoms include cough, difficulty breathing, loss of taste, and fatigue.

Disinfect your house, phone, car and other surfaces regularly

Using antibacterial cleaners and washing often will help minimize the spread of germs. Think of your lifestyle and items you use frequently like light switches, car keys, etc. and clean often.

Practice social distancing, especially if others are not wearing a mask

If you need to go out, maintain at least 2 meters (6 feet) distance from others.

Maintain a routine with balance. Limit screen time and use blue light filtering glasses

Establish a good daily pattern with time for work, exercise, sleep, nutrition, outdoor time, and socialization to help keep your mind and body heathy.

Wash your hands after going out and ALWAYS before eating

Practice good hand hygiene by washing your hands with soap and water or using alcohol or hand sanitizer.

Quarantine if sick: stay in a specific room and wear mask near others

If you're sick or suspect yourself to be sick, GET TESTED.

If you are positive, stay in a designated room or area away from others.

If possible, have a designated toilet and bathroom as well.

Know process or procedure before entering businesses or visiting others

If you need to go to appointments, to the doctor or stores, restaurants, and public places like parks, wear a mask and know what requirements they have. Be flexible and compliant. Use hand sanitizer and wipe down surfaces you touch.

Pay attention to mental health

Depression, anxiety, worry and loneliness are a possible side effect to living through changes related to COVID-19 and affects children and people of all ages. Seek therapy or help through your health providers. Set parental controls on computer time and access.

Centers for Disease Control and Prevention

The International Society for the Prevention of Child Abuse and Neglect

Our Journal Club webinar series provides the ISPCAN community an opportunity to listen to and participate in discussions about select research articles or special issues of our monthly, peer-reviewed journal, *Child Abuse and Neglect: The International Journal*, presented by the authors themselves. In 2020, our Journal Clubs were attended by 1,000+ people and the recordings have been viewed more than 1,300 times.

- January: Parental Burnout
- February: Equity in Indigenous Kids' Services
- May: Special Issue—Child Trafficking Around the World
- August: A Health and Public Health Approach to Ending Child Maltreatme
- September: Epidemiology of Violence against Children in Migration
- September: Special Issue—Children with Problematic Sexual Behavior
- November: Special Issue—30 Years of the UN Convention on the Rights of the Child
- December: Child Maltreatment Online Education for Healthcare & Social Service Providers



New trainings meet the demands of our changing world and workforce

Breaking Barriers & Improving Access to Healthcare for Trafficked & Exploited Youth

Led by ISPCAN Board of Directors member and child abuse pediatrician Dr. Jordan Greenbaum, this training shows participants the barriers to accessing medical and mental health care for trafficked and exploited youth and guided them through a process to improve services at their own facilities and provide care that is trauma-informed, culturally sensitive and based on human rights.



How to Get Published in a Peer-Reviewed Journal

Presented by *Child Abuse and Neglect* Publisher Tania Khasawneh, this training is designed to help aspiring child maltreatment researchers successfully publish and promote their work. The series includes the following topics:

- 1) Structuring Your Article
- 2) Preparing Your Manuscript
- 3) Dealing with Reviewer Comments
- 4) Getting your Paper Noticed



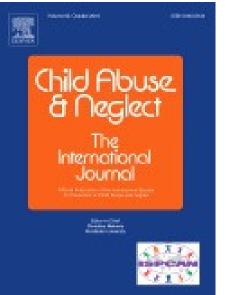
World's Leading Child Protection Journal

Editor in Chief: Chris Wekerle, PhD, McGill University Canada



Members receive a free subscription, including online access to current and archived issues going back to 1977. Notably, the Journal has increased its value to readers by adding more articles and special issues, while maintaining high-quality content. The Journal is downloaded about a million times annually.

In 2020, based on the increase of online usage and increased interest from our members to be more environmentally conscious and "go paperless," we decided to make the switch from from hard copies and electronic to electronic only. The electronic table of contents is sent monthly to members, and our monthly Journal Club webinars feature select articles from the journal, presented by the author(s).



2020 SPECIAL ISSUES

- Child Trafficking: Global Health Care Issues, Perspectives, and Solutions
- Children with Interpersonal Problematic Sexual Behavior
- 30 Years of the Convention on the Rights of the Child: Evolving Progress and Prospects for Child Protection
- Protecting Children from Maltreatment During COVID-19: First Volume
- Promoting a Healthy and Resilient Child Abuse & Neglect Workforce

IMPROVING PUBLIC HEALTH SYSTEMS OF CARE BY:

ENSURING BETTER PROGRAMS OF CARE & PREVENTION

We equip professionals across disciplines to coordinate systems of care, best practices to treat and drive prevention of child abuse and neglect globally. Child abuse and neglect is almost 100% preventable.

IMPROVING DATA COLLECTION

Advance cutting-edge academic research and data collection tools, reporting systems, and analysis to inform practitioners and policy makers worldwide through our journal, congresses and other publications.

IGNITING GLOBAL PUBLIC HEALTH SYSTEM CHANGES

Each ISPCAN member may treat or counsel over 1,000 children every year = over 30,000 in their career. Through these efforts entire systems of care in a country can improve. Legacy programs in our congresses also inspire and empower every region to do more.

PROMOTING BEST PRACTICES FOR HEALTHY OUTCOMES

Disseminating best ideas, programs, and solutions in every region of the world creates a network of learning that raises the bar for every child protection expert and system.

ADVOCATING FOR CHANGE

Data, funding and policy can bring forward real change. With proper treatment, many children who are victims of violence no longer face a life of crime, drug addiction, mental health issues, or incarceration. Cycles of violence can be broken.





ISPCAN INTERNATIONAL PARTNERS













- Share best practice
- Contribute expertise to ISPCAN's Congresses, webinars, and resource library
- Share research, tools, data, and analysis
- Collaborate on joint projects

















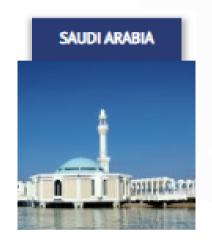






ISPCAN Regional Resource Centers

Established in four major world regions help us bring support and information to our members in these areas. They are integral to providing language specific and culturally appropriate materials to child protection professionals.



Arab Regional Resource Center

Based in Riyadh, and in collaboration with the National Family Safety Program serve child abuse and neglect organizations and professionals by offering knowledge and data sources translated and written in Arabic.



Located in Chennai, the Asian RRC is an online hub for culturally-sensitive resources including online training modules, e-learning courses, and webinars related to child protection.





Latin American Regional Resource Center

Located in Buenos Aires, this RRC fulfills the need for evidence-based materials, training, and networking opportunities in Spanish and Portuguese for professionals across Latin America.

South African Regional Resource Center

Based in Capetown and in collaboration with Childhelpline South Africa, this RRC provides resources, trainings, and a supportive network for those involved in child abuse and neglect prevention across Africa.



ISPCAN Country Partners

Our 37 Country Partners are national, multidisciplinary organizations working in child abuse and neglect (CAN) prevention with whom we share experiences, research, and resources in an effort to augment efforts at local, national, and regional levels to end child maltreatment. In 2020, we added 2 new country partners: AfriChild in Africa & Office of the Children's Advocate (OCA) in Jamaica.

Africa

- ANPPCAN African Network for the Prevention and Protection against Child Abuse and Neglect – Uganda
- IIDC Impact and Innovations Development Centre Uganda
- YONECO Youth Net and Counselling Malawi
- AfriChild The Centre for the Study of the African Child Uganda

Australia & New Zealand

• NAPCAN – National Association for Prevention of Child Abuse & Neglect – Australia

Asia

- ACA Against Child Abuse Hong Kong
- Arpan India
- ICANCL Indian Child Abuse, Neglect, and Child Labor India
- JaSPCAN Japanese Society for Prevention of Child Abuse and Neglect – Japan
- Singapore Children's Society Singapore

Central America & Caribbean

• OCA - Office of The Children's Advocate

ISPCAN Country Partners

Europe & Russia

- AOCPP Association of Child Protection Professionals UK
- Caminos da Infancia Portugal
- CISMAI Italian Network of Agencies Against Child Abuse -Italy
- ELIZA Society for the Prevention of Cruelty to Children Greece
- ESPAS Support and Prevention Space Sexual Abuse Switzerland
- FAPMI Federation of Assocations for Prevention of Child Maltreatment - Spain
- GESPCAN German Society for Prevention of Child Abuse and Neglect - Germany

- Incest Trauma Center Serbia
- INGO "Ponimanie" Belarus
- Kinderschutz Schweiz Switzerland
- NASPCAN Nordic Association for Prevention of Child Abuse and Neglect
- NIDAR National Institute for Children and Family
 Czech Republic
- Smile of the Child Greece
- TSPCAN Turkish Society for Prevention of Child abuse and Neglect – Turkey

ISPCAN Country Partners

Middle East

- AFEL Association de Foyer de L'Enfant Libanais Lebanon
- Dubai Foundation for Women and Children United Arab Emirates
- EADE The Engineering Association for Development & Environment - Iraq
- NFSP National Family Safety Program Kingdom of Saudi Arabia
- PAHCHAAN Protection and Help of Children Against Abuse
 & Neglect Pakistan
- Sidra Medicine Qatar
- SSSD Sharjah Social Services Department United Arab Emirates

North America

- APSAC American Professional Society on the Abuse of Children - USA
- ICAP International Center for Assault Prevention

South America

- Afecto Asociacion Afecto Contra El Maltrato
 Infantil
 - Colombia
- ASAPMI Asociacion Argentina de Prevencion del Maltrato Infanto - Juvenil - Argentina
- Fundacion Azulado Ecuador

awareness, unity and value to its events. A new survey following our recent congress shows 94% of participants found it to be a valuable experience. Covid-19 caused the

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ISPCAN brings

cancellation of our European and Australian congresses in 2020.

ISPCAN International Congresses convene leaders, clinicians, and researchers from across many disciplines to share the latest scientific research in prevention, clinical practice, and advocacy around child rights issues.



Over 4,000 delegates have attended our events in Nairobi (Kenya), Calgary (Canada), The Hague (Netherlands), Dubai (UAE), Prague (Czech Republic), Muscat (Oman) and Doha (Qatar). Approximately 25% of conference delegates are from low/middle-income countries and some presenting authors have been financially subsidized to attend these valuable ISPCAN events.

QATAR 2020 Child Protection: The Journey So Far and the Future Ahead

Sidra Child Advocacy Program and ISPCAN joined hands in Doha, Qatar, to spread awareness and make lives of children and their families better by working together with communities, organizations, and networks.

Scientific Themes:

- Psycho-Social Support for Families, Victims and Perpetrators of Child Abuse
- The Role of Medical Care Systems in Preventing Child Maltreatment
- Sports & Child Safety, Care of Refugees and Children in Conflict Zones
- Children with Special Needs
- Child Protection in the Digital Age

- Child Protection Systems and the Role of Religion
- Child Protection in Domestic and Educational Settings
- MDT Approach, Policy and Legislation in Child Protection



CONGRESS QATAR

2020



























Legacy Program at QATAR 2020 Congress

Programs for youth and community awareness:

- **Art contest** in the school districts for grades 6-8 on "what does child abuse look like." Art was displayed at the congress and in the Sidra Medicine Hospital campus.
- -Youth Forum during the congress with a filmed play dedicated to "what does physical & emotional abuse in the home look like and how does it impact the child's development" that was broadcast later on television to raise community awareness.

Working groups help local partner Sidra Medicine to address:

- **Child Death Review systems:** Current systems of practice and coordination within Doha and examples of best practice from Japan, the US and South Africa shared
- **Child Maltreatment Data Collection:** Data collection systems and referral system was compared to other best practice from UK, Greece and Oman.

ISPCAN Community of Learning

Rising numbers of global child abuse affects the rights and safety and development of the world's children.

We can work together to make progress on these three fronts—information, solidarity and action.

But we have to act now, we have to act

decisively, and at very large scale with limited

resources. This requires coordinated, collective

action at every level. Together we can.

Increasing Awareness

Our digital footprint nearly doubled this year, as we explored new ways to bring professionals together via email campaigns, social media platforms, and e-learning. In 2020, ISPCAN gained more than 300 new members, improved our journal distribution, impact factor and built more country partners, online tools and resources.

To engage new and existing members throughout the year, as well as those in the broader ISPCAN community, we rely on digital platforms including our website, social media, webinars, and direct emails—all of which expanded starting in 2018. Understanding that our new workforce has more technological needs, ISPCAN is committed to investing and growing our virtual platforms.





Total follwers: 3125 Following: 2045

Total followers: 7318

Likes: 7155





Total followers: 502

Following: 213



Total followers: 2086
Following: 2263

Total subscribed: 13,252

Messages sent: 59

Avg Click rate: 8%

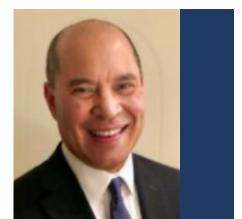
Avg Opens: 28%





Website views: 273,871 Avg click rate 19%

BOARD OF DIRECTORS 2020-2022



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Hospital
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CEO of Child Safe ME
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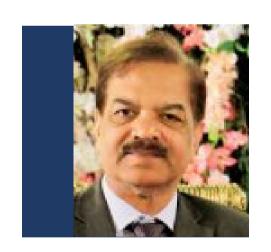
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Myriam Caranzano-Maitre, MD Chair, Memberships & Marketing ASPI Fondazione della Svizzera Italiana SWITZERLAND

ISPCAN HEADQUARTERS



Pragathi Tummala, MPH
Executive Director
& CEO



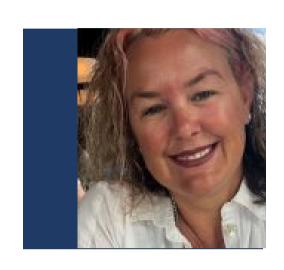
Jane Estes
Partnerships &
Fundraising



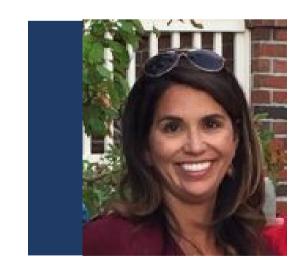
Holly Malcolm Membership & Marketing



Heather Hein Training & Resources



Dana McDermott
Congress &
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Kourtney Rimbert Finance & Accounting



Tatiana Garcia Social Work Intern



Anna Henry
Child Protection
Consultant



William M. Klimon, Caplin & Drysdale Attorneys



Thomas Sjolshagen WordPress Support



ISPCAN MEMBERS GIVE CHILDREN A CHANCE AT A HAPPY FUTURE

TOGETHER WITH OUR MEMBERS AND PARTNERS WE CAN END VIOLENCE AGAINST CHILDREN AND HELP REDUCE:





www.ispcan.org



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